

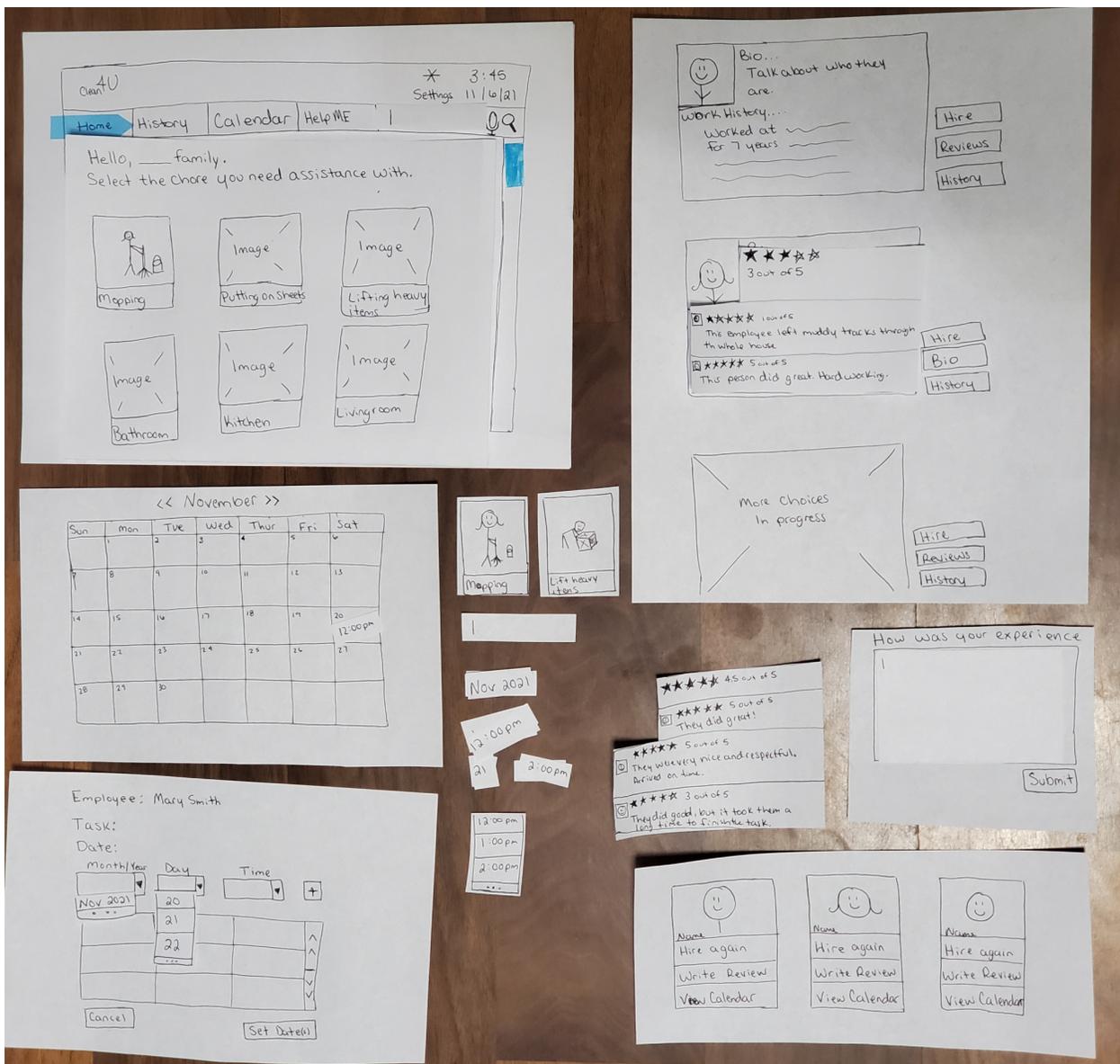
Anthony Griffith  
 Samantha Boyer  
 Ethan Miller

### Heuristic Evaluation

#### Group evaluations and overview

Group number 6 provided Heuristic Evaluation. Members: Hannah Werries, Carter Haug, Amber Smith, Logan Richter. Our group provided heuristic evaluation for this group

Group number 8 provided Heuristic Evaluation. Members: Samuel White, Christopher Jackson, Andrew McAllister, Dakota Sadler.



## **Notes from our received evaluations**

- Take off the history button when viewing employees. Because there is no way to backtrack after pressing it.
- Scheduling is complicated. Make it obvious when an employee is available for scheduling. One suggestion would be to have employee mark days they would be willing to work (ex: worker marks Monday and Thursdays 2-5pm that they will be available).
- When scheduling a date, selecting the date was confusing (users did not understand what the plus sign did).
- After setting dates, it goes straight to the home page. A confirmation page is needed so the user understands they are done..
- In our help me tab,they liked the idea of calling, or having the caller schedule for the customers (just being able to talk to someone, or helping the customer walk through the process).
- Group 8 felt that the idea was great, but might be a little complicated for edlerly. They did not have a solution idea, because they felt all information was needed.
- Visibility of system status severity rating: 1
- Recognition rather than recall severity rating: 2
- Help and documentation severity rating: 1

## **Contributions**

Anthony Griffith - 35%

Samantha Boyer - 60%

Ethan Miller - 5%